

Configuration Management Metrics

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Configuration Management Metrics

Configuration Management Procedure

configuration management as an essential aspect of effective system management Configuration Management consists of 4 main tasks: Identification - this is the specification of all IT components (configuration items) and their inclusion in a Configuration Management Database (CMDB)

Configuration Management Measures in CMMI

set the measures is to implement the Goal Questions Metrics (GQM) model on the three specific goals and related seven specific practices of configuration management Process Area in CMMI Keywords: Configuration, Management, Measures, CMMI, GQM INTRODUCTION Configuration Management (CM) is a primary activity

Document: Configuration Management Plan

Configuration Management Schedules Describes the general CM activities schedule 50 : Configuration Management Resources Describes the CM organizational products, tools, support environment, personnel, and training 60 Configuration Management Plan Maintenance The CMP will be updated as per the WBS Appendix A IEEE STD 828-2005 Document

Maturity Measures - Configuration Management

Inputs include CI level metrics and client satisfaction ratings Tools include tracking systems and their metrics Outputs include formal reports with metrics on CI status and client feedback 42211 Objectives Define objectives of the CI Configuration Management Process (CMS) 3 1 3 3 3 1 2 5 2 Clearly detailed objectives for CI

Eight Practical Tips To Improve Configuration Management

Eight Practical Tips To Improve Configuration Management By Rich Schiesser: In conjunction with Harris Kern's Enterprise Computing Institute This

article discusses an activity that is one of the least appealing to those installing infrastructure systems, and at the same time one of the most necessary to those maintaining

Vanderbilt University IT

Dec 19, 2016 · Configuration Management process as well as the related Change Management roles Policies Policies that support the Configuration Management process Key Performance Indicators Specifies the metrics for measuring the success of the Configuration Management process CMDB Data ...

Performance Indicators for Configuration Management

Configuration Management (CM) with its aim to ensure functional and physical consistency between the product requirements and the reality during the whole lifecycle is becoming more and more important, since the awareness of the resulting advantages rises in many companies The Institute for Information Management in Engineering at Karlsruhe In-

Example Configuration Management Roles/Responsibilities ...

Configuration Management services to the organization taking general • Collects and reports metrics as required • Identifies and reports non-compliance situations • Performs Configuration Management audits as directed • Identifies Service Improvement opportunities

Sample Metrics For ITIL Processes - IT Benchmark Blog

Sample Metrics For ITIL Processes Pink Elephant's consultants are often asked for a laundry list of sample metrics for IT processes This article provides examples of over 100! Read through the detailed list of metrics for the Service Desk and each of the ten ITIL support and delivery processes, and then decide which ones are the most relevant to

Example Configuration Control Board Charter | ServiceNow

- Establishment of configuration management goals and objectives, and alignment / adjustment to other corporate goals
- Review of Configuration Management metrics and scorecard
- Review of incidents or problems related to configuration management
- Other major activities with potential impact to configuration management efforts

THE FEDERAL AVIATION ADMINISTRATION

principles and to conduct configuration management activities Configuration management planning and management occurs throughout all life-cycle phases Documentation of the planning process and development of the Configuration Management Plan is required to formalize involvement and ensure continuity of configuration management practices at

FY17 DHS Information Security Performance Plan

Protecting the Information that Secures the Homeland OFFICE OF THE CHIEF INFORMATION SECURITY OFFICER FY17 Information Security DHS Information Security Performance Plan Version 10 December 31, 2016

FISMA 2018: DOT's Information Security Program and Practices

Mar 20, 2019 · Includes metrics for configuration management, user identity and access management, data protection and privacy, and security training 28 Detect : Requires agencies to develop and implement processes to identify incidents that may include security breaches Includes metrics for information security continuous monitoring

FY 2019 Inspector General Federal Information Security ...

ratings in the Protect-Configuration Management, Protect-Identify and Access Management, Protect-Data supply chain risk management The FY

2019 IG FISMA Metrics have been updated to gauge agencies' preparedness in addressing these new requirements while recognizing that specific guidance will ...

Software Configuration Management Audits - Westfall Team

Software Configuration Management Audits By Linda Westfall www.westfallteam.com An audit is a planned and independent evaluation of one or more products or processes to determine conformance or compliance to a set of agreed to requirements Auditing is an "objective assurance and

Inspector General FISMA Metrics V1.0

consistent and comparable metrics and criteria in the CIO and IG metrics processes while providing agencies with a meaningful independent assessment of the effectiveness of their information security programs Table 1 provides an overview of the alignment of the IG and CIO FISMA metrics by NIST Cybersecurity Framework function area

Measuring ITSM

One of the major ambitions of IT Service Management (ITSM) is for an organization • Percentage of Configuration Items (CIs) modified without authorized Change request www.pinkelephant.com 5 The challenge with defining Value metrics should look at the output from their point of view

PROJECT MANAGEMENT GUIDELINE SECTION 4 - PROJECT ...

and guidance for managing change during project execution A change management log and change request documents are used as tools to monitor, track, and approve request to change items under change control or configuration management Metrics ...

Business Intelligence Management Pack Datasheet

Manager Grid Control's broad set of capabilities in configuration management, application performance management, and service out-of-box performance metrics are collected for monitored Oracle BI targets Business Intelligence Management Pack, Oracle Business Intelligence, Oracle BI Management, Oracle BI EE

2010 CM CMMI Paper.ppt

- Reasons for Configuration Management (CM) - CM Concepts Formal CM - Formal Baselines and Configuration Items (CIs) - Configuration Control Boards (CCBs) Supported with Technical Review Boards (TRBs) - Change Control - CM Audits and Status Accounting Internal CM - Internal Baselines - CM of Design, Code, Hardware Items, Test